

eTRAKiT and Internet Browsers

eTRAKiT works best when used in Google Chrome. We recommend using Google Chrome to complete any applications in eTRAKiT. Applications cannot be completed on a smartphone or tablet.

USING CHROME AS THE INTERNET BROWSER

- **Open eTRAKiT in Chrome:**



- **eTRAKiT may not work properly when used in these browsers:**

Internet Explorer



Edge



Fire fox



Safari

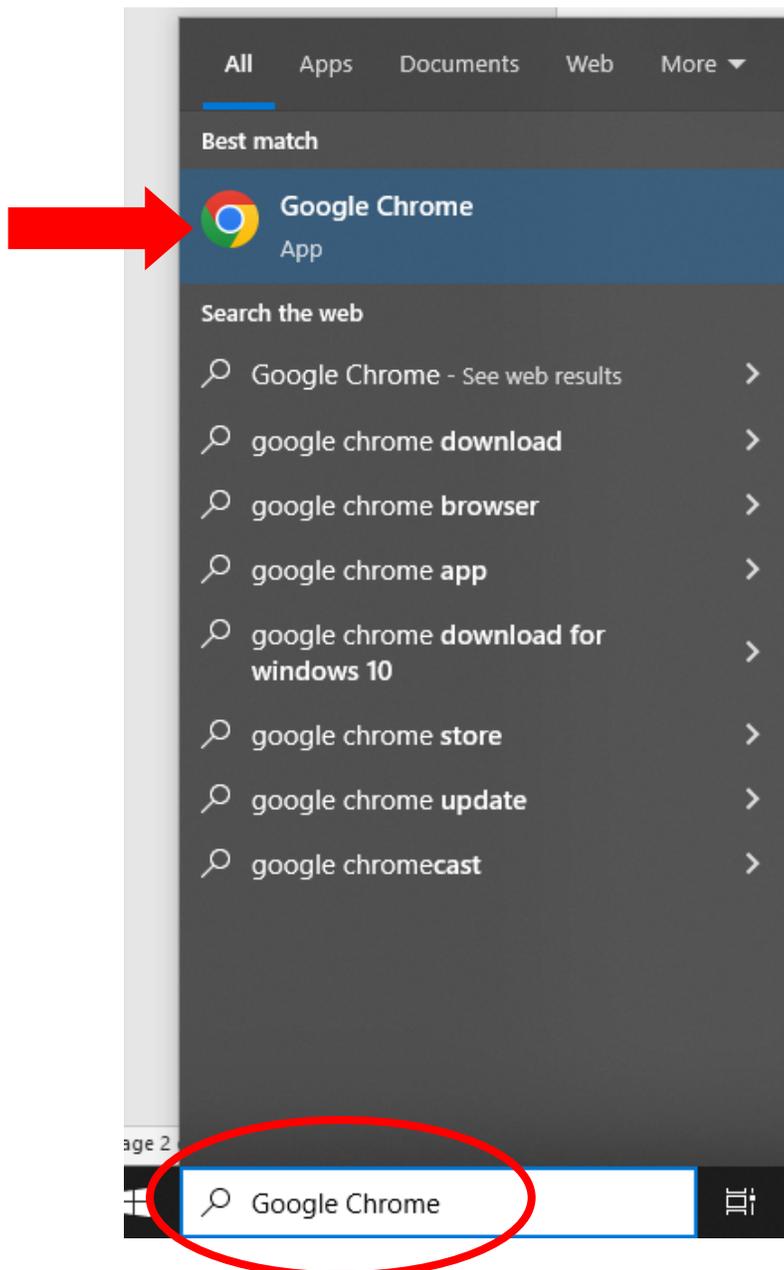


***Note - Internet Explorer was discontinued in June of 2022.**

HOW TO CHANGE THE INTERNET BROWSER

If using a browser other than Google Chrome follow the directions below.

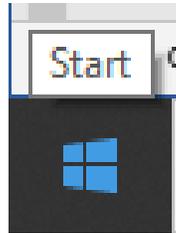
- Select the Start button (located in the bottom left hand of screen) and type Google Chrome.
- Click the Google Chrome hyperlink and the browser will open. Navigate to the eTRAKiT portal.



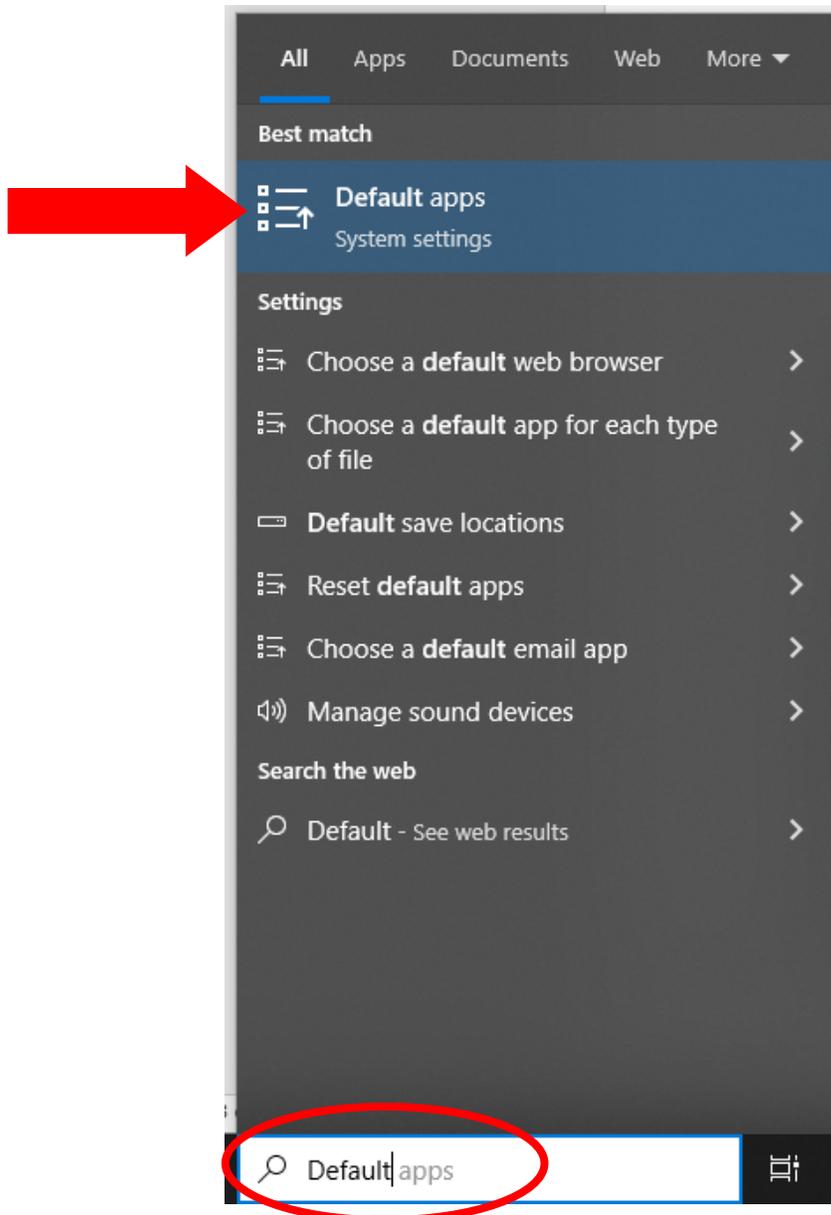
HOW TO MAKE GOOGLE CHROME THE DEFAULT BROWSER

To set Google Chrome as the default browser follow the steps below.

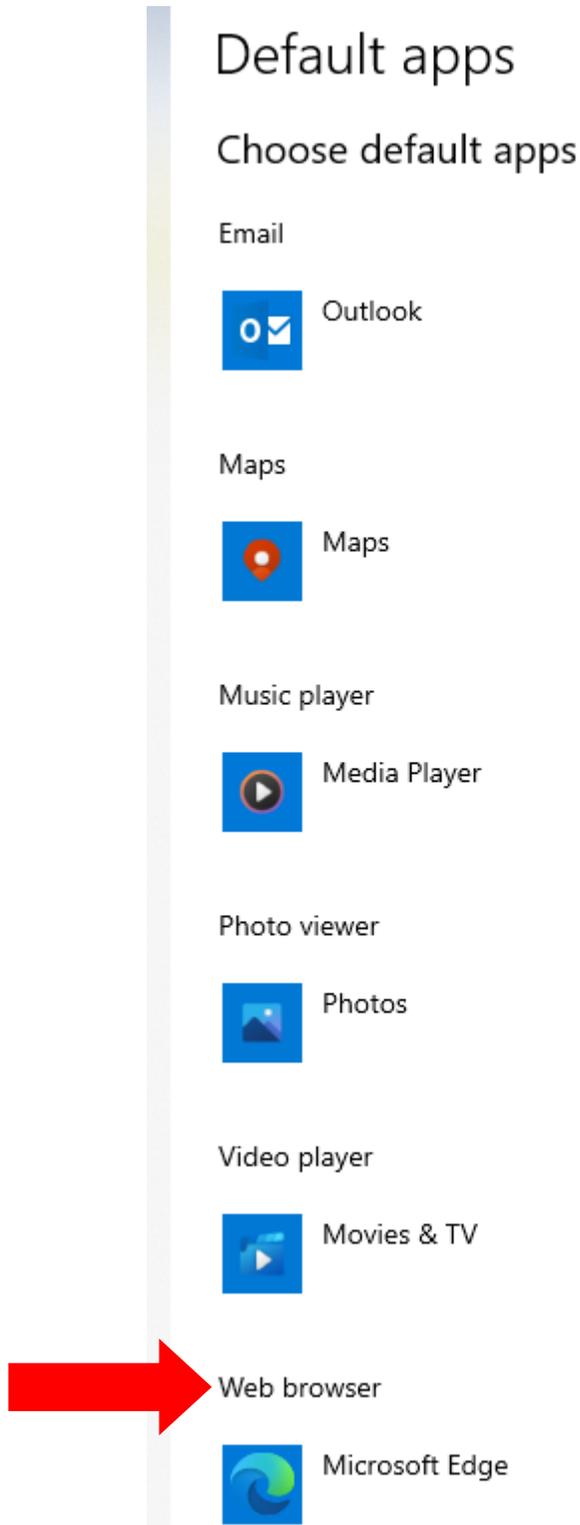
- Select the Start button (located in the bottom left hand of screen) and type Default.



- Depending on what version of Windows is installed there will be a **Default Programs** option or **Default Apps** option.



- Under **Default apps**, scroll to **Web browser**.



- Click the **web browser icon** and choose **Google Chrome** as the default browser.

