

MAYOR
Claire Carmelia



CITY MANAGER
Jody Andrews



Please join us for a

Monthly Community Update

HOMELESSNESS AND TEMPORARY / TRANSITIONAL HOUSING IN THE CITY OF WESTMINSTER

HOMELESSNESS & TEMPORARY / TRANSITIONAL HOUSING

- Navigator Program
- Temporary / Transitional Housing
- Westminster STEPS Coordinated Framework
 - Policy
 - Tools/Actions
 - Partners
- Continuum of Housing Update
- Budget
- Next Steps

HOMELESSNESS NAVIGATOR TEAM

- Aric Otzelberger, Parks, Recreation and Libraries Director
- Kate Skarbek, Senior Management Analyst
- Haley Stephenson, Homeless Navigator

“STEPS” Framework

City Policy



City Partnership



City Action



For City Council Consideration

Strategy to Transition from Emergency to Prevention, Stability and Services (STEPS) is a proposed effort to provide dignified pathways to permanent housing for unhoused residents and lasting stability for the community

Regional Partners and Support

Healthcare Providers

CommonSpirit, Intermountain Health Lutheran, Mountain Ridge; Stout Street Health Center, Clinica, and more (such as Medicare and Medicaid)

Health Departments

Adams County Health Department, the Denver Department of Public Health & Environment, Jefferson County Public Health and others

Behavioral Health Care Providers

Community Reach Center, Jefferson Center, WellPower Mental Health and various substance use and mental health treatment centers

Housing Authorities

Maiker Housing Partners, Foothills Regional Housing, the Arvada Housing Authority, the Aurora Housing Authority, the Brighton Housing Authority, Broomfield Housing Alliance, the Denver Housing Authority and more

Faith-based Organizations

The Salvation Army, churches, synagogues, mosques and temples; many shelters in the Denver Metro Area are also faith-based organizations

Education

Adams County Five Star Schools District 12, Jefferson County Public Schools, Westminster Public Schools, HeadStart, community colleges, trade schools, and universities

Non-Profit Organizations

The Action Center, Almost Home, Bayaud Enterprises, Beyond Home, Brothers Redevelopment Inc., Colorado Coalition for the Homeless, Colorado Legal Services, Community and Economic Defense Project, The Community Table, Denver Rescue Mission, Westminster Elks Lodge, Evergreen Christian Outreach (ECHO), Family Promise of Greater Denver, The Family Tree, Growing Home, Housing Connector, Jewish Family Services, Metro Denver Homeless Initiative, A Precious Child, Samaritan House, Servicios de la Raza, St. Francis Center, Volunteers of America and more

Governments

Federal, state, counties, other municipalities throughout the Denver Metro Area, and special districts including the Regional Transportation District (RTD)

Homelessness In Westminster

POINT IN TIME COUNT (PIT)

	2022	2023	2024	2025
U.S.	582,462	653,104	771,408	Not Yet Available
Colorado	10,397	14,439	18,715	Not Yet Available
Metro Denver	6,884	9,065	9,977	10,774
Adams County	462	948	970	730
Jefferson County	493	854	925	1,174
Westminster	-	140	105	104

Navigator Program Origins



Housing is the North Star for Jefferson County programs

- 2018 - Jefferson County started the family navigator program
- 2019 - Jefferson County municipalities drafted a Memorandum of Understanding (MOU) for each city to hire navigators
- 2020 - municipalities hired navigators

Preventing Homelessness Before It Starts



Legal Assistance

Colorado Legal Services
Colorado Poverty Law Project
Brothers Redevelopment
Mediation



Financial Assistance Referrals

Foreclosure Assistance
Rental Assistance
First-time Home-Owners
Assistance



Program Referrals

Colorado PEAK
Job Center and
Application Support



Diversion

Identify alternate housing
Connect with services and
financial assistance

Clients We Support



Living in a
car



Living in a
RV



Living Outside



Have a connection to
Westminster through
work, school, or family

Navigator Referral Process



- We DO respond to referrals geared towards resource connection
- We DO NOT respond to referrals geared towards enforcement

What is a Navigator's Role?

Housing-focused

Provides case management

Provides immediate needs

Builds relationships

Refers to cross-sectional partners

Connects to other services



Challenges:

- Enforcement
- A complaint line for the housed community
- Expectations

Housing Focus



“Affordable housing” e.g., tax credit or subsidized properties



Housing authorities: housing choice vouchers (HCV) & project-based vouchers (PBV)



Market rate housing



Housing available through Veterans Affairs (HUD-VASH)



Community queue through Metro Denver Housing Initiative (MDHI)

Providing Case Management



TRANSPORT



HOUSING
APPLICATIONS



MEDICAL
SUPPORTS



BENEFITS



FOOD



HOUSING
VOUCHER
APPLICATIONS



EMPLOYMENT



COLD & HOT
WEATHER GEAR



PHONES



HOTEL STAYS



IDENTIFICATION



RESOURCE
REFERRALS

Immediate Needs

2025 **SHOWER PASS**
 The Swim & Fitness Center (3290 W. 76th Avenue) offers you the use of their showers.
THIS PASS IS GOOD FOR ONE (1) VISIT FOR:
 NAME _____

WESTMINSTER
 Parks, Recreation & Libraries

RESOURCE FAIR AT IRVING STREET LIBRARY

1:30-3:30 p.m. | Every 2nd & 4th Thursday

Rotating resource and community providers

- Adams County Public Assistance enrollment
- Harm reduction resources
- Adams County Workforce and Business Center
- Head Start
- Medicaid and Medicare information
- Speak with the Westminster Navigators
- And more!



DMV2GO

Can't get to the DMV? We'll bring our services to you!

Thursday, March 27th
 9.30am-3pm
 Irving Street Library
 7392 Irving Street
 Westminster, CO 80030
 Demand is HIGH, please come before 12pm to ensure you are served

What is DMV2GO?
 Colorado's premier Mobile Driver's License Unit. Our mission is to help the underserved community.

Services Offered*

- First time: Colorado Driver License, Permit or Identification Card
- Renew: Driver License, Identification Card
- Replace: Driver License, Identification Card
- Reinstatements
- Out-of-State Transfers
- Motor Vehicle Records

*Be sure to check what documents you will need attending the event

WESTMINSTER

COLD WEATHER SHELTER

Due to dangerously low temperatures, the City of Westminster will convert the The MAC (3295 W. 72nd Ave.) into a temporary cold weather shelter for residents in need beginning at **noon on Saturday, Jan. 18.** The shelter will operate until **noon on Tuesday, Jan. 21.**

What's provided:

- Cots
- Linens
- Restroom

the The MAC at 303-426-4310.
 Sat. 1/18 at noon
 Tues. 1/21 at noon
 Max capacity 65

WESTY WASH DAYS
FREE LAUNDRY EVENT
 11AM - 3PM
 Thursday, April 24
 Hidden Lake Laundry
 72nd and Sheridan

Free Soap & Softener (1 Load Per Person)

PRESENTED BY WESTY ELKS

10-Ride Ticket Book

2020 LOCAL

\$28

AAR
 ACCESS-A-RIDE
 2021

10-Ride Ticket Book

EXPRES DEC 31, 2020

Number of People We've Helped in 2025

PERMANENT HOUSING
23 PEOPLE
(140 SINCE 2020)

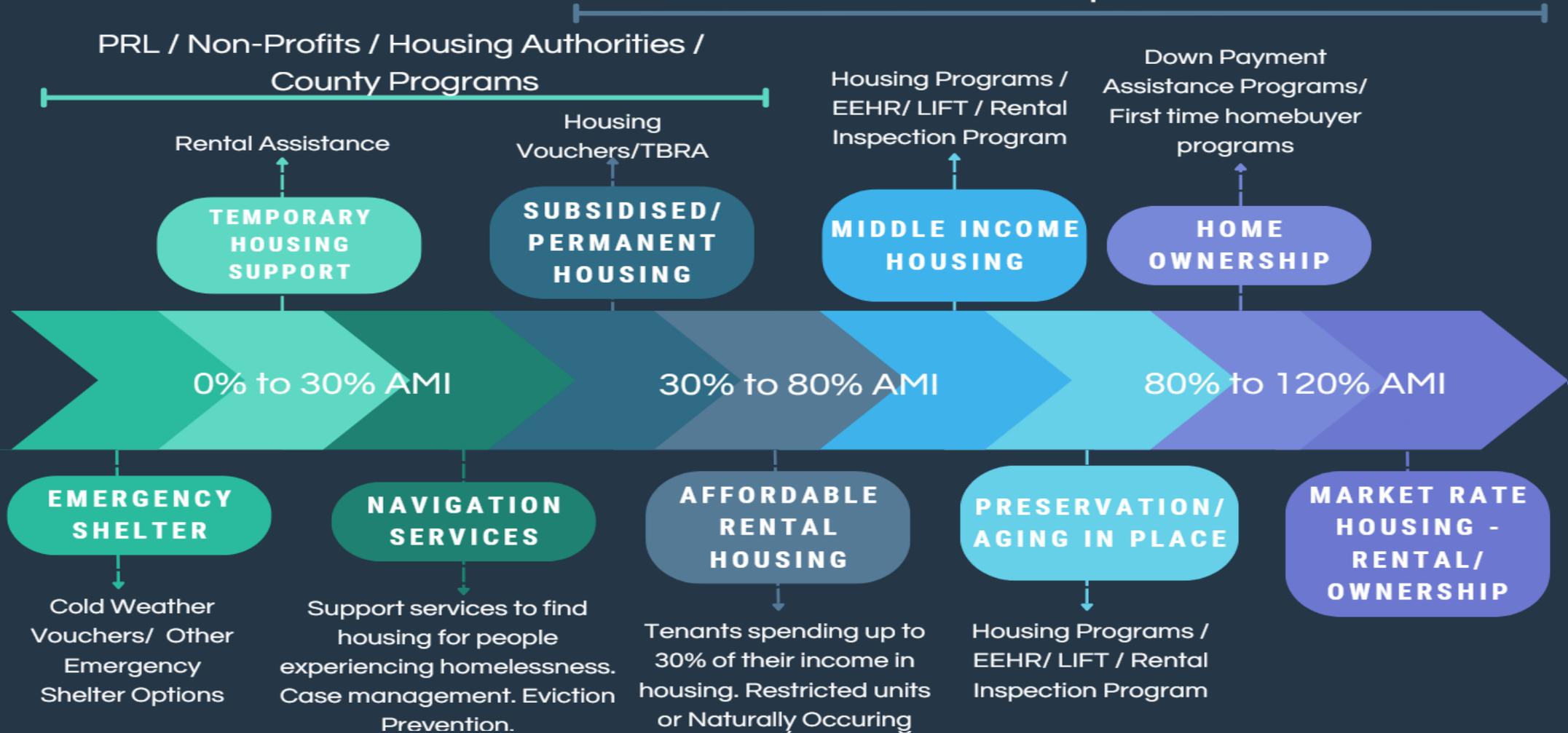
TEMPORARY HOUSING
18 PEOPLE
(51 since 2020)

HOTEL STAYS
3,750+
(8,849+ since 2023)

EVENTS
319 Served at 5 DMV2Go
754 Served at 22 Resource Fairs

Housing Continuum

Economic Development Division



Budget

	2020*	2021	2022**	2023	2024	2025***
Operating Budget	\$52,399	\$52,399	\$274,022	\$939,500	\$899,500	\$1,701,064
Actuals	\$13,733.21	\$31,626.78	\$253,316.80	\$596,995.29	\$438,677.52	\$698,689.52
Salary & Benefits	\$131,981.27	\$138,143.57	\$187,697.92	\$226,132.39	\$241,484.06	\$347,262.53
FTE	2	2	3	3	3	5
<i>Sr. Management Analyst</i>	1	1	1	1	1	1
<i>Homeless Navigator</i>	1	1	2	2	2	4
Total Budget	\$184,380	\$190,543	\$461,720	\$1,165,632	\$1,140,984	\$2,048,327
Total Actuals	\$145,714.48	\$169,770.35	\$441,014.72	\$823,127.68	\$680,161.58	\$1,045,952.05

* First 1.0 Homeless Navigator hired (temporary initially, made permanent in 2022)

** 1.0 Homeless Navigator Temp added

*** 2.0 Homeless Navigator FTE added

Housing Team and STEPS

City Policy



City Partnership



City Action



- The Community Services Housing team works collaboratively with the PRL Navigators
- STEPS can provide a framework for closer collaboration
- Create more housing supply
- Provide onramps to home ownership
- Grow partnerships with developers and non-profits
- Expand incentives and funding mechanisms



Housing Update February 23

- More detail on progress snapshot items
- Overview of requested data and housing needs across the Housing Continuum
- Review of project pipeline
- Discussion of proposed policies, partnerships and actions including:
 - Down payment assistance
 - Inclusionary Housing Ordinance
 - Dedicated funding for affordable housing
 - Tiny home village
 - Waivers and rebates for affordable housing



Upcoming STEPS Study Sessions

City Policy



City Partnership



City Action



Safe Parking Initiative

- Review best practices and past efforts
- Identify potential community partners
- Define the scale and scope
- Discuss policy and code updates

Tiny Home Village Development

- Review best practices
- Discuss City support options
- Review process to find the best nonprofit partner to operate - RFQ

Next "STEPS" Action Plan

	Q1	Q2	Q3	Q4	2027 and Beyond
City Policy 	Tiny home transitional housing Safe parking Rebates and waivers Inclusionary housing Dedicated funding	Staffing investments needed to sustain navigation, outreach and affordable housing coordination	TBD	TBD	Long-Term funding strategies to support housing stability and affordability
City Partnership 	Strengthen coordination with Adams County and Jefferson County Human Services Growing Home, Almost Home, Foothills Regional Housing, Maiker Housing	Visit and study Marshall Street Landing Model in Arvada and others (i.e., Salt Lake, Aurora, Longmont) Identify safe parking community partners	Expansion of Jefferson County Intergovernmental Agreement Identify partners for a down payment assistance program	Leverage Adams County Funding Catalyst	Continue to engage faith-based organizations, retailers, developers and housing providers to expand capacity
City Action 	Data collection Analysis of housing needs, development barriers and housing pipeline ADU Code update	Tiny Home Transitional Housing RFQ Safe Parking Code Updates Expedited Permitting for Qualifying Projects	Expansion of Navigator Program Master Lease Opportunities with Hotel Partners with Wrap-Around Services	Safe Parking Ordinance and Implementation Launch ADU Pilot Program	Ongoing Delivery of Temporary and Transitional Housing Services Monthly Progress Updates to City Council

QUESTIONS & DISCUSSION

Claire Carmelia
Mayor
ccarmeli@westminsterco.gov

Jody Andrews
City Manager
jandrews@westminsterco.gov